

## Terms and Conditions

Terms and Conditions: By registering for and attending the Sitecore User Group Conference – Europe 2017 in Amsterdam, The Netherlands on May 18<sup>th</sup> – May 19<sup>th</sup>, 2017 (the “Event”), I hereby agree to the following:

I agree to release and hold harmless Sitecore and its employees, vendors, agents, representatives and contractors (collectively, it’s “Representatives”) from any and all alleged and/or actual liability, claims, lawsuits, damages, or losses of any kind (“Claim”) which arise out of or result from my attendance and participation in the Event, including but not limited to property damage and personal injuries, whether or not foreseeable. I understand that the Event program schedule is subject to change at any time without prior notice, and that Sitecore cannot guarantee the attendance of any exhibitor or speaker, or that any scheduled event will take place and additional terms may be presented in a communication to me by Sitecore as required by the venue or service providers prior to the event. I further agree that Sitecore will not be held liable, and no reimbursement will be made, in the event of the cancellation or modification of the times, dates, and/or events of the Event as a result of an event that is beyond Sitecore’s control.

I understand that Sitecore or its authorized Representatives may be photographing, video recording, webcasting, podcasting and/or conducting interviews at the Event. I hereby grant to Sitecore and its authorized Representatives the absolute right and permission to use my name, likeness, biographical information, voice, content or any interview, image and/or photograph and any other indicia or persona (“Persona”) or to refrain from doing so, in any manner or media whether existing now or hereinafter developed (including without limitation the Internet), worldwide, for trade, advertising and/or promotional purposes. I agree I shall have no rights of review or approval, no Claim to compensation, and no Claim arising out of or resulting from the use, alteration, blurring, distortion or illusionary effect (whether international or otherwise) or use in any composite form of my Persona and agree to release and hold Sitecore and its authorized Representatives harmless for any and all such use(s). **Sitecore reserves the right to deny registration or entry to any individual or entity for any reason, in Sitecore’s sole discretion, including for past or present failure to meet Sitecore’s standard of business conduct including, but not limited to, false pretenses or engaging in violent, illegal threatening or discriminatory conduct.**

I am 18 years or older and understand this a requirement to attend any program or activity at the Event. I understand my registration to the Event is non-assignable, non-transferable and subject to the terms of this Agreement. It is against Event policy to share, swap, and/or trade badges at any time during the Event. Violators will be asked to leave the conference immediately. Badge reprints will incur a €35 fee.

### Cancellations

Cancellations must be made in writing [to Sitecore Marketing](#). Sitecore will refund 100% of your registration fee, less a €50 processing fee, up to April 30<sup>th</sup> at 17:00 CET. No refunds will be processed after this date. Because our meal and seating plans are based on event registrations, we ask that you inform us as soon as your plans change.

Each registered attendee is required to pick up his/her own badge and present an official government photo ID (driver's license or passport).

I hereby acknowledge and agree to the Sitecore Privacy Policy (<http://www.sitecore.net/legal/privacy-policy.aspx>). I also understand Sitecore may utilize the following third party service provider to support the Event and I may be asked to provide my information to such providers at my discretion.

Chill Out! Event Management Ltd – Registration & Badging

If you have any questions please contact the [Sitecore Marketing Team](#) at [sab@sitecore.net](mailto:sab@sitecore.net).